## **ATS Customer By Service Category 2001**

## **Summary of ATS On-Mall Customers by Service Type:**

Total Agencies: 117 Agencies on Mall: 53

WAN On-Campus: 37 of 53 On-Mall Agencies (69.8%) WAN Off-Campus: 11 of 53 On-Mall Agencies (22.4%)Internet: 37 of 82 Applicable Agencies (45.1%) Inter-LATA: 29 of 32 Applicable Agencies (90.6%) Telephony – Desktop: 48 of 53 On-Mall Agencies (90.5%)Telephony – Jack: 48 of 53 On-Mall Agencies (90.5%)Telephony – Key System: 6 of 53 On-Mall Agencies (8.8%)Call Center System: 2 of 53 On-Mall Agencies (3.7%)Web Hosting: 18 of 53 On-Mall Agencies (33.9%)

| $\begin{array}{c} \text{Service} \rightarrow {}^{1} \\ \\ \text{Agency} \downarrow \end{array}$ | Is Agency On Mall? | Network<br>(WAN On-<br>Campus<br>Connection) | Network (WAN<br>Off-Campus<br>Connection) | Inter-LATA<br>Connection | Internet<br>Access | Network<br>(LAN<br>Connectivity) | Telephony <sup>2</sup> (to the Desktop) | Telephony<br>(to the Jack) | Telephony<br>(to a Key<br>System) | Call<br>Center<br>System | Web |
|---|--------------------|--|---|--------------------------|--------------------|----------------------------------|---|----------------------------|-----------------------------------|--------------------------|-----|
| Accountancy Board   |                    |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Dept of Administration  | X                  | X  | X   | X                        | X                  | X                                | X                                       | X                          | X                                 |                          | X   |
| Office of Admin Hearing   | X                  | X  |   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Dept of Agriculture   | X                  | X  | X   | X                        | X                  |                                  | X                                       | X                          |                                   |                          | X   |
| Agricultural Employment Board   | X                  |  |   | N/A                      | UNK                |                                  | X                                       | X                          |                                   |                          |     |
| Board of Appraisal  | X                  |  |   | N/A                      | UNK                |                                  | X                                       | X                          |                                   |                          | X   |
| Arizona Automobile Theft  |                    | Х  | X   | N/A                      | UNK                |                                  |   |                            |                                   |                          | X   |
| Arizona Commission for Deaf & Hard of<br>Hearing  | X                  | X  | X   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          | X   |
| Arizona Exposition & State Fair   |                    |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Arizona Geological Survey   |                    | Х  |   | X                        | X                  |                                  |   |                            |                                   |                          | X   |
| AHCCCS  |                    | Х  | X   | X                        | T1 to ASU          |                                  |   |                            |                                   |                          |     |
| Arizona Historical Society  |                    |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Arizona Peace Officer Standards Training<br>Board   |                    |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |

<sup>&</sup>lt;sup>1</sup> I dentify in the affirmative by placing an 'X' in the cell corresponding to ATS services provided to each State agency.

 $<sup>{\</sup>color{red}{}^{2}} \underline{\text{Telephony categories include dial-tone, long distance, toll-free, and voice mail services.}}$ 

| $\begin{array}{c} \text{Service} \rightarrow {}^{1} \\ \\ \text{Agency} \ \\ \end{array}$ | Is<br>Agency<br>On<br>Mall?             | Network<br>(WAN On-<br>Campus<br>Connection) | Network (WAN<br>Off-Campus<br>Connection) | Inter-LATA<br>Connection | Internet<br>Access | Network<br>(LAN<br>Connectivity) | Telephony <sup>2</sup> (to the Desktop) | Telephony<br>(to the Jack) | Telephony<br>(to a Key<br>System) | Call<br>Center<br>System | Web |
|---|---|--|---|--------------------------|--------------------|----------------------------------|---|----------------------------|-----------------------------------|--------------------------|-----|
| Arizona Pioneer's Home  | .,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | connection)                                  | X   | N/A                      | X                  | connectivity)                    | Desktop)                                |                            | Bystem)                           | System                   | X   |
| Arizona Power Authority   | X                                       |  |   | N/A                      | UNK                |                                  | X                                       | X                          |                                   |                          |     |
| Arizona State of Charter Schools  |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Commission on the Arts  |   |  |   | N/A                      | Qwest DSL          |                                  |   |                            |                                   |                          |     |
| Attorney General  | X                                       | X  | X   | X                        | X                  |                                  | X                                       | X                          |                                   |                          | X   |
| Banking Department  |   |  | X   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Barber Board  | X                                       | X  |   | N/A                      | UNK                |                                  | X                                       | X                          |                                   |                          |     |
| Behavioral Health Exam  | X                                       | X  |   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Boxing Commission   | X                                       | X  |   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Building & Fire Safety  |   |  |   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Chiropractic Board  |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          | X   |
| Citizens Clean Elections Commission   |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          | X   |
| Commerce  |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Cooperative Extension   |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Corporation Commission  | X                                       | X  |   | X                        | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Dept of Corrections   | X                                       | X  | X   | X                        | X                  |                                  | X                                       | X                          |                                   |                          | X   |
| Cosmetology Board   |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Court of Appeals  | X                                       | X  |   | X                        | UNK                |                                  | X                                       | X                          |                                   |                          | X   |
| Credit Unions   |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Criminal Justice Commission   |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          | X   |
| AZ State School for the Deaf & Blind  |   |  | X   | X                        | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Deferred Compensation   |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Dental Examiners Board  |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Disease Control Research  | X                                       | X  |   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          |     |
| DES   | X                                       | X  | X   | X                        | T1 to ATT          |                                  | X                                       | X                          | X                                 | X                        |     |
| Dept of Education   | X                                       | X  | X   | X                        | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Emergency & Military Affairs  |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| DEO   |   |  | X   | X                        | X                  |                                  |   |                            |                                   |                          |     |
| Board of Equalization   |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          |     |
| Board of Executive Clemency   | X                                       | X  |   | N/A                      | X                  |                                  |   |                            | X                                 |                          |     |
| Fire Marshal  |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| Funeral Directors and Embalmers   | X                                       | X  |   | N/A                      | X                  |                                  | X                                       | X                          |                                   |                          |     |
| Game & Fish Department  |   |  | X   | X                        | X                  |                                  |   |                            |                                   |                          | X   |
| Gaming Department   |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          | X   |
| Geographic & Historic Names   |   |  |   | N/A                      | UNK                |                                  |   |                            |                                   |                          |     |
| GITA  |   |  | X   | N/A                      | X                  |                                  |   |                            |                                   |                          | X   |
| Governor's Office   | X                                       | X  |   | X                        | X                  |                                  | X                                       | X                          |                                   |                          | X   |

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| Service → ¹  | Is<br>Agency<br>On | Network<br>(WAN On-<br>Campus | Network (WAN<br>Off-Campus<br>Connection) | Inter-LATA<br>Connection | Internet    | Network<br>(LAN | Telephony <sup>2</sup> (to the | Telephony<br>(to the Jack) | Telephony<br>(to a Key | Call<br>Center |     |
|--|--------------------|-------------------------------|---|--------------------------|-------------|-----------------|--------------------------------|----------------------------|------------------------|----------------|-----|
| Agency ↓   | Mall?              | Connection)                   | **  | 37                       | Access      | Connectivity)   | Desktop)                       | **                         | System)                | System         | Web |
| Health Services                                    | X                  | X                             | X   | X                        | X           |                 | X                              | X                          |                        | 1              | X   |
| Governors office of Highway Safety                 |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        | 1              | X   |
| Homeopathic Medical Examiners                      |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        | 1              |     |
| House of Representatives                           | X                  |                               |   | N/A                      | T1 to Qwest |                 | X                              | X                          |                        |                |     |
| Independent Redistricting Commission               | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        |                |     |
| Commission of Indian Affairs                       | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        |                | X   |
| Industrial Commission                              | X                  | X                             |   | X                        | X           |                 | X                              | X                          |                        |                |     |
| Insurance Department                               |                    | X                             | X   | X                        | X           |                 |                                |                            |                        |                | X   |
| Joint Board on the Regulation                      |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Judicial Conduct                                   | X                  |                               |   | N/A                      | UNK         |                 | X                              | X                          |                        |                |     |
| Dept of Juvenile Corrections                       | X                  | X                             | X   | X                        | X           |                 | X                              | X                          |                        |                | X   |
| State Land   | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        |                | X   |
| Law Enforcement Merit System                       |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Legislative Council                                | X                  |                               |   | N/A                      | T1 to Qwest |                 | X                              | X                          |                        |                |     |
| Library & Archives                                 | X                  | X                             | X   | N/A                      | X           |                 | X                              | X                          |                        |                |     |
| Liquor Licenses and Control                        | X                  | X                             |   | X                        | X           |                 | X                              | X                          |                        |                |     |
| Lottery  |                    |                               | X   | X                        | X           |                 |                                |                            |                        |                |     |
| Medical Examiners Board                            |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Mine Inspectors                                    | X                  | X                             |   | X                        | X           |                 |                                |                            | X                      |                | X   |
| Mines & Mineral Resources                          | X                  | Χ                             |   | N/A                      | X           |                 |                                |                            |                        |                | X   |
| Naturopathic Physicians Board of Medical Examiners | X                  |                               |   | N/A                      | UNK         |                 | X                              | X                          |                        |                |     |
| Navigable Stream Adjudication                      | X                  |                               |   | N/A                      | UNK         |                 | X                              | X                          |                        |                |     |
| Board of Nursing                                   |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Nursing Care Institutions                          | X                  |                               |   | N/A                      | UNK         |                 | X                              | X                          |                        |                |     |
| Occupational Therapy                               |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Ombudsman Citizens Aide                            |                    |                               | X   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Board of Opticians Dispensing                      | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        | 1              |     |
| Board of Optometry                                 | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        | 1              |     |
| Osteopathic Examiners in Medicine &<br>Surgery     |                    | Х                             |   | N/A                      | UNK         |                 |                                |                            |                        |                |     |
| Arizona Parks                                      | X                  | Χ                             | X   | X                        | X           |                 | X                              | X                          |                        |                |     |
| Personnel Board                                    | X                  | Χ                             |   | N/A                      | X           |                 | X                              | X                          |                        |                | X   |
| Pharmacy Board                                     |                    | X                             |   | N/A                      | X           |                 |                                |                            |                        |                | X   |
| Board of Physical Therapy                          | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        |                |     |
| Board of Podiatry Examiners                        | X                  | X                             |   | N/A                      | X           |                 | X                              | X                          |                        |                |     |
| Post Secondary Education Commission                |                    | X                             |   | N/A                      | X           |                 |                                |                            |                        |                | X   |
| Prescott Historical Society                        |                    |                               |   | N/A                      | UNK         |                 |                                |                            |                        | 1              |     |

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| Service $\Rightarrow$ <sup>1</sup> Agency $\downarrow$ | Is<br>Agency<br>On<br>Mall? | Network<br>(WAN On-<br>Campus<br>Connection) | Network (WAN<br>Off-Campus<br>Connection) | Inter-LATA<br>Connection | Internet      | Network<br>(LAN<br>Connectivity) | Telephony <sup>2</sup> (to the Desktop) | Telephony<br>(to the Jack) | Telephony<br>(to a Key | Call<br>Center<br>System | Web |
|--|-----------------------------|--|---|--------------------------|---------------|----------------------------------|---|----------------------------|------------------------|--------------------------|-----|
| Private Post Secondary                                 | X X                         | Connection)                                  |   | N/A                      | Access<br>UNK | Connectivity)                    | Desktop)                                | X                          | System)                | System                   | X   |
| Board of Psychologist                                  | X                           | X  |   | N/A                      | X             |                                  | X                                       | X                          |                        |                          | A   |
| DPS  | Λ                           |  | X   | UNK                      | X             |                                  | A                                       | A                          |                        |                          | X   |
| Public Safety Personnel Retirement<br>System           |                             |  | A   | N/A                      | UNK           |                                  |   |                            |                        |                          |     |
| Racing Department                                      |                             |  | X   | N/A                      | X             |                                  |   |                            |                        |                          | X   |
| Radiation Regulatory Agency                            |                             |  | X   | N/A                      | Cox           |                                  |   |                            |                        |                          |     |
| Real Estate Dept                                       |                             | Х  | X   | X                        | X             |                                  |   |                            |                        |                          |     |
| Board of Regents                                       |                             |  |   | N/A                      | UNK           |                                  |   |                            |                        |                          | X   |
| Registrar of Contractors                               | X                           | X  | X   | X                        | X             |                                  |   |                            | X                      |                          | X   |
| Residential Utility Consumer                           |                             |  |   | N/A                      | X             |                                  |   |                            |                        |                          |     |
| Respiratory Care                                       | X                           |  |   | N/A                      | UNK           |                                  | X                                       | X                          |                        |                          |     |
| Retirement System                                      |                             |  | X   | X                        | X             |                                  |   |                            |                        |                          | X   |
| Dept of Revenue  | X                           | Х  |   | X                        | X             |                                  | X                                       | X                          | X                      | X                        | X   |
| School Facilities                                      | X                           | Х  |   | N/A                      | X             |                                  | X                                       | X                          |                        |                          |     |
| Secretary of State                                     | X                           | Х  |   | X                        | X             |                                  | X                                       | X                          |                        |                          |     |
| Senate   | X                           |  |   | N/A                      | T1 to Qwest   |                                  | X                                       | X                          |                        |                          |     |
| State Compensation Fund                                |                             |  |   | UNK                      | UNK           |                                  |   |                            |                        |                          |     |
| Structural Pest Control                                |                             |  | X   | X                        | X             |                                  |   |                            |                        |                          |     |
| Supreme Court  | X                           | X  |   | X                        | X             |                                  | X                                       | X                          |                        |                          |     |
| Tax Appeals  |                             |  | X   | N/A                      | UNK           |                                  |   |                            |                        |                          |     |
| Technical Registration                                 |                             |  | X   | N/A                      | X             |                                  |   |                            |                        |                          | X   |
| Office of Tourism                                      |                             |  |   | N/A                      | X             |                                  |   |                            |                        |                          |     |
| Dept of Transportation                                 | X                           | Х  |   | UNK                      | X             |                                  |   |                            |                        |                          |     |
| Uniform State Law Commission                           |                             |  |   | N/A                      | UNK           |                                  |   |                            |                        |                          |     |
| NAU  |                             |  |   | N/A                      | UNK           |                                  |   |                            |                        |                          |     |
| U of A   |                             |  | X   | N/A                      | UNK           |                                  |   |                            |                        |                          |     |
| Veterans Services                                      |                             |  | X   | N/A                      | X             |                                  |   |                            |                        |                          |     |
| Veterinary Medical Examining                           | X                           | X  |   | N/A                      | X             |                                  | X                                       | X                          |                        |                          |     |
| Water Resources  |                             | Х  | X   | X                        | X             |                                  |   |                            |                        |                          |     |
| Weights & Measures                                     |                             | Х  | X   | N/A                      | X             |                                  |   |                            |                        |                          |     |
| Total Agencies 117                                     | 53                          | 37   | 11  | 29                       | 37            | 1                                | 48                                      | 48                         | 6                      | 2                        | 18  |

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